FANSHAWE COLLEGE FOUNDATION BOARD OF DIRECTORS' POLICY MANUAL

CATEGORY D: OPERATIONAL EXPECTATIONS

TITLE: Donor Rights

POLICY NUMBER: D-05

EFFECTIVE DATE: March 07, 2019 REFERENCE: 502, 3813, 4901

BACKGROUND INFORMATION:

Philanthropy is based on voluntary action for the common good. It is a tradition of giving and sharing that is primary to the quality of life. Donor Rights (a.k.a., The Donor Bill of Rights) was created by the American Association of Fund Raising Counsel (AAFRC), Association for Healthcare Philanthropy (AHP), the Association of Fundraising Professionals (AFP), and the Council for Advancement and Support of Education (CASE). It has been endorsed by numerous organizations in Canada.

THE POLICY:

To ensure that philanthropy merits the respect and trust of the general public, and that donors and prospective donors can have full confidence in the non-profit organizations and causes they are asked to support, all donors have the following rights:

- To be informed of the organization's mission, of the way the organization intends to use donated resources, and of its capacity to use donations effectively for their intended purposes;
- 2. To be informed of the identity of those serving on the organization's governing board, and to expect the board to exercise prudent judgment in its stewardship responsibilities;
- 3. To have access to the organization's most recent financial statements;
- 4. To be assured their gifts will be used for the purposes for which they were given;
- 5. To receive appropriate acknowledgement and recognition;
- 6. To be assured that information about their donation is handled with respect and with confidentiality to the extent provided by law;
- 7. To expect a request for anonymity to be honoured and implemented;
- 8. To expect that all relationships with individuals representing organizations of interest to the donor will be professional in nature;

- 9. To be informed whether those seeking donations are volunteers, employees of the organization or hired solicitors;
- 10. To have the opportunity for their names to be deleted from mailing lists that an organization may intend to share; and
- 11. To feel free to ask questions when making a donation and to receive prompt, truthful and forthright answers.

MONITORING:

The Executive Director will present to the Board an annual monitoring report demonstrating that principles in this policy are in practice, and identifies trends or themes that highlight challenges and emerging issues.