

# ***Fanshawe College Mission Statement***



## ***Our Mission ...***

*Fanshawe College is committed to personal, social and economic success through quality education and learning for employment.*

*We enrich the lives of individuals and meet the changing needs of our diverse communities.*

*We are innovative and responsive.*

*We promote opportunity.*

*We are Fanshawe College.*



*Community Driven...  
Student Focused*

Welcome to Fanshawe College!

We understand that making the decision of which college to attend is a difficult one for students as well as their parents, especially if the student is the First Generation in their family to pursue a post-secondary education. Going to college is a lot more than getting a diploma; it's a chance for your son or daughter to broaden horizons, meet new and different people, develop initiative, independence and form friendships that often last a lifetime.

At Fanshawe we have more than 15,000 full-time students, which means we're a big place. But that doesn't mean that your child will get lost in the crowd. We have some of the top ranked student services in the country, providing assistance with everything from peer tutoring to accessibility issues to finding a job and more. We're here to help.

We want the best for our students and we truly believe we offer the ultimate college experience.

If your son or daughter is planning to attend college, they've made the right choice because at Fanshawe, their success is our top priority.

Sincerely,

Fanshawe College President's Office:

Howard Rundle, President

Lane Trotter, Senior Vice President, Academic Services

Cathie Auger, Vice President, Student Support Services

Bernice Hull, Vice President, Administrative Services

Jamie Mackay, Vice President, External Relations

Scott Porter, Vice President, Finance & Corporate Services

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## ***Freedom of Information & Privacy Act***

The college is governed by the provisions of the Freedom of Information and Protection of Privacy Act, which stipulates rules regarding the disclosure of personal information. This act does not allow the college to discuss with you your student's progress or status unless he/she gives us written permission. You may find this difficult sometimes, especially if you are paying for the education; however, discussing your student's progress with him/her will help to alleviate this problem and affirm your support for your student's role in his/her own academic success.

*Release of Information forms are available at: [www.fanshawec.ca/registrar](http://www.fanshawec.ca/registrar)*

CONGRATULATIONS! – To you and your student for choosing to explore Fanshawe College as a post-secondary option. You are all about to embark on a voyage of discovery, growth and change.

FANSHAWE COLLEGE, through its excellent faculty, staff and services, provides an educational environment that fosters high quality learning, healthy lifestyle choices and the opportunity to pursue personal, academic and career goals.

TRANSITIONING to college life presents challenges for both the student and her/his family. Even when students are able to live at home while attending classes, the demands of post-secondary education in a large college community require considerable adjustment on everyone's part. Fanshawe is larger than many small towns from which our students come and the academic demands are considerably faster paced and more intense than in high school or many work environments. When living away from home is added to the mix, families may be especially concerned about their students' well-being and ability to move into a more independent lifestyle while achieving academic success.

CHANGE is a natural part of life. Fanshawe College recognizes this and provides a range of services to support each student's adjustment. Academic support is available through direct contact with professors, Student Success Advisors and Program Coordinators. The Learning Centre provides assistance with Math, English, writing and study skills at no charge. Additional support services include Counselling and Accessibility Services where students may arrange for academic, personal and career counselling, peer tutoring, and where students with disabilities can register for a variety of services including assessment, counselling support, appropriate academic accommodations, access to specialized equipment and software, etc. Fanshawe has an active Student Union which support student life through provision of a drug/dental plan, a bus pass, advocacy, and of course organized social, cultural and sporting events. The learning environment at Fanshawe includes well-equipped classrooms and labs, accessible library resources both on site and through the online virtual library, and the online academic tool – Fanshawe Online – where students' coursework is facilitated and supplemented. These are some of the ways that the college supports its commitment to your student's success.

WELCOME to the Fanshawe community. See what we have to offer. Visit and ask questions. Students can speak with a Counsellor about admissions, academic progression, services and supports. Come and see. Call and ask. We're here to show you that at Fanshawe College – "WE DO THAT"!

## **SERVICES FOR STUDENTS**

### **Alumni Office ~ Room K1011**

For students who want to:

- Develop a career plan
- Build confidence and skill sets
- Improve résumé
- Develop professional network
- Participate in the hottest career advancement trend



*Mentoring for Success* matches Fanshawe graduates with motivated Fanshawe students to help them make smooth school-to-work transitions and to provide opportunities to explore their chosen career path.

For more information, visit [www.mentoringforsuccess.ca](http://www.mentoringforsuccess.ca)

### **Athletics ~ Room J1034**

The student athletic program at Fanshawe offers a wide range of intramural, extramural, recreational and competitive intercollegiate sport opportunities. For more information about recreation leagues, Falcon team tryouts/home games and part time student employment in athletics visit our website at [www.fanshawec.ca/athletics](http://www.fanshawec.ca/athletics). Get involved, meet new friends, and play for fun and fitness...JOIN IN THE "FALCON FRENZY" WITH THE "UFC" AT ALL HOME GAMES!

### **Awards and Scholarships ~ Room K1003**

This office administers the College's donor funded awards, scholarships, and bursaries as well as the College's participation in three specific national, In Progress awards programs. The four main types of awards, scholarships, and bursaries are Entrance/First Year, In Progress, Financial Need and Graduate. Additional information is available at [www.fanshawec.ca/awards](http://www.fanshawec.ca/awards)

### **Bus Passes ~ Room SC2001**

Full-time, post-secondary students at the London Campus are entitled to a Fanshawe Bus Pass. The London Transit Commission bus service is available seven days a week all year from September to August.

Check out the website at [www.fsu.on.ca](http://www.fsu.on.ca).

## **Career Services/Co-operative Education ~ Room D1063**

Solid Jobs; Great Careers; WE DO THAT!

**Career Services** provides employment support services for all full-time Fanshawe students, assisting in the development of effective resumes and good job search techniques. Career Services Consultants post thousands of permanent, part-time, volunteer, seasonal jobs to the CS website: [www.fanshawec.ca/careerservices](http://www.fanshawec.ca/careerservices) including on-campus and work placement vacancies as well as numerous employment related events such as the annual Career Fair. We encourage students to check the jobs site often and to set an appointment with a Consultant to discuss their entry into the 'world of work'.

**Co-operative Education** at Fanshawe College has the most programs of any college in Canada covering everything from Fashion Design to Civil Engineering Technology. Assisted by their Co-op Consultant, students in one of these programs have the opportunity to:

- Apply the theory learned in college to work situations
- Gain valuable work experience before they graduate
- Develop and refine career plans
- Earn while they learn
- Develop job search, interview and communication skills
- Learn valuable life skills through real work experience

Most Co-op students return to campus with a better understanding of the kind of work they will be doing after graduation, and an appreciation of how the material they learn at college applies to real life situations.

## **Chaplain Services ~ Room D2030**

Chaplains are appointed to the college from local faith communities to serve the students and staff of the college. Campus ministry opportunities exist for students who desire to join and participate in a faith community, and throughout the academic year there are a number of events planned to engage students in dialogues and discussions to help students navigate the maze of life. Chaplains are also available for pastoral counselling and care, and can link students with churches, and other faith group communities while students are in school

Office hours are posted at the Chaplain Centre in room D2030.

## **Community Legal Services ~ Room SC2001**

Full-time, post-secondary students are eligible for free legal services. The cost of these services is subsidized by the Fanshawe Student Union. Community Legal Services has been contracted to provide these services on campus. To make an appointment, contact CLS directly at 519-661-3352 <http://cls.law.uwo> or come to SC 2001.

## **Counselling and Accessibility Services ~ Room F2010**

Provide confidential assistance with academic matters, accessible services, personal concerns, career decisions, peer tutoring, and off campus housing. The friendly, experienced and sensitive staff and counsellors address each individuals needs.

The office is open Monday to Thursday from 8:30 am to 4:30 pm and Friday from 8:30 am to 4:00 pm. You can contact them by phone at (519) 452-4282

## **Financial Aid ~ Room E2020**

This office offers assistance and information on the Ontario Student Assistance Program (OSAP), bursaries, on-campus employment opportunities, financial planning, and budget advising. Call them at 519-452-4280 or visit the website at [www.fanshawec.ca/financial](http://www.fanshawec.ca/financial).

## **Health Services – Fowler/Kennedy Clinic ~ Room SC1001**

Our on-campus Health Services Clinic has physicians available on-site for assessment and treatment of illness and injury. This clinic also provides family planning, including lower cost birth control pills and STD counselling. Call them at 519-452-4230.

## **Health Insurance**

All registered full-time, post-secondary students are covered under our Health Plan. Students are covered for prescription drugs, accidental death, and dismemberment. Students may choose to opt-out of the Health Plan with proof of similar coverage (within 10 days of class start date). Students can pick up opt-out forms at the Student Union Office (SC2001) or in Health Services in the Fowler/Kennedy Clinic (SC1001). For more information visit, [www.fsu.on.ca](http://www.fsu.on.ca) and click on the Health Plan link.

## **The Learning Centre ~ Room A2019**

The Learning Centre provides Fanshawe students with tutorial assistance in Chemistry, English, Math and Physics. Study skills help is also available throughout the year. For dates and times check out [www.fanshawec.ca/tlc](http://www.fanshawec.ca/tlc) or call 519-452-4265.

## **Library & Media Services ~ Room L1003**

Fanshawe's Library and Media Services (LMS) provides a variety of services to help students meet course requirements and develop efficient research skills. Our helpful staff provides information to access materials online, find databases in our electronic resources, and locate journals, books, newspapers, etc. throughout our vast collection. Media Services also provides access to a large collection of videos, films, and media equipment. Electronic products like Ebsco, Art Index, NetLibrary & Safari E-books, and Proquest give students access to thousands of articles, journals, and newspapers from around the world. The LMS also maintains a Virtual Library site with additional resources pertinent to many of the College's programs. **Note: Grades may be withheld if students have any outstanding library fines.** Visit our virtual library at <http://www.fanshawec.ca/vlibrary>

## **Meal Plans ~ Room F1002**

Fanshawe offers meal plans for Residence and Non-Residence students. Meal plans can be purchased at the Campus Bookstore or through your registration process prior to the student's start date. Meal plans can be used at campus locations. For more information contact Fanshawe's Campus Bookstore at 519-452-4260.

## **Off-Campus Living ~ Room F2010**

We would ask and encourage Fanshawe students to be "Goodwill Ambassadors" in the community to enhance opportunities for all students and to represent Fanshawe with distinction. We are proud to be a significant part of the London Community.

Students looking for off-campus housing can check our website at [www.fanshawec.ca](http://www.fanshawec.ca) and search Off Campus Housing. Check the bulletin board at Counselling and Accessibility Services room F2010 for lists of available accommodations, or call at 519-452-4138.

## **Ombuds ~ Room A2026**

Our Ombuds deals with complaints related to college life. The Ombuds offers students impartial and confidential alternatives to help resolve their problems. Though the Ombuds does not advocate for any side in a dispute, he seeks to encourage fair resolution, informs students of their rights and responsibilities, and makes referrals to other areas of the college. All conversations are confidential and action is taken only with the student's agreement. Leave a confidential message at 519-452-4430 Ext 4755.

## **Peer Tutoring ~ Room F2010**

For a small fee students who require extra help in a course may receive 5 hours of private tutoring by a fellow student who excels in that area of study. Students with a grade level no lower than a B can apply to become a paid Peer Tutor. Contact Counselling and Accessibility Services at 519-452-4959 for details.

## **Residence**

Fanshawe College has three student residences providing accommodation for almost 1200 students. Each building has controlled entrance. Each suite has four private rooms, a common room, kitchen, and two bathrooms.

For more information visit [www.fanshawec.ca/residence/facilities](http://www.fanshawec.ca/residence/facilities).

## **Security Services ~ Room D1027**

**Fanshawe Campus Watch** is a division of Campus Security Services. Campus Watch offers a variety of crime prevention programs, which are available to all College students and employees.

**Foot Patrol** offers safe walk escorts to anywhere on campus.

**R.A.D.** is a self-defence course for women on campus that offers safety education and basic hands-on defensive training.

**Work Alone** program offers safety checks for staff or students working late on campus. .

To learn more about or to register for one of the above programs, please call 519-452-4430 ext. 4775 or visit us online at [www.fanshawec.on.ca/campuswatch](http://www.fanshawec.on.ca/campuswatch).

## **Student Success Advisors**

Student Success Advisors are a dynamic group of individuals on campus that assist students in reaching their academic and personal goals. They assist students in both one-on-one and group settings, providing a range of services to impact student success. Student's needs are as varied as the students themselves – they may need assistance ensuring program fit, choosing courses, facilitating program progression, building strategies to support success, or enhancing studying techniques. Whatever the need, the Student Success Advisor is there for students. In certain cases, a person will be referred to another area or department to assist with their situation.

To reach a Student Success Advisor go to; [www.fanshawec.ca/myssa](http://www.fanshawec.ca/myssa)

## TRANSITION TO POST SECONDARY STUDIES FOR STUDENTS WITH DISABILITIES

There are a few important differences between secondary school and college which might have an impact on a student with a disability.

Secondary school students are considered to have exceptionality (such as “communication”); however, college students are considered to have a *disability*. In fact, your son or daughter must provide the college with documentation of a disability in order to receive supports and services that he or she may need.

Accommodations in college may be different than those in secondary school. In fact, not all colleges offer the same accommodations. It is very important to research each college and each accessibility/disability department to find out exactly what services are available.

Many students don't consider themselves to have a permanent disability, and therefore don't realize that they may be eligible for services. The post secondary categories of a disability are:

- Acquired brain injury
- Autism spectrum disorder/Asperger's
- Attention deficit disorder
- Chronic illness/systemic/medical
- Deaf, deafened, hard of hearing
- Learning disability
- Low vision blind
- Mobility/functional
- Psychiatric
- Other (communication disorders, mild intellectual disability)

Colleges will require documentation of a disability in order to arrange for appropriate accommodations. The following documentation is acceptable at Fanshawe College.

- Medical, physical or psychiatric disabilities: Letter or medical form from physician or qualified practitioner
- ADHD: Letter or medical form from physician or psychiatrist or assessment from psychologist
- Hearing Loss: Audiology report
- Learning Disability: Assessment report from psychologist; IPRC statement with exceptionality
- Other: Letter or medical form from qualified practitioner (Speech pathologist)

Please note that other post-secondary institutions may require additional or different documentation. We strongly encourage applicants to contact the institution to determine their specific requirements.

## **PREPARING FOR THE TRANSITION TO COLLEGE**

Your student is moving from adolescence to adulthood. His/her life is changing and so will yours. This big change may cause anxiety for both of you. As a college student your son/daughter will find greater freedom and responsibility than ever before and it will help to be familiar with college policies and deadlines. Being an active successful participant in the college community is a privilege, which must be maintained by mature responsible behaviour.

### **College Scene Today**

College classrooms have changed dramatically over the past few years. Most of the communication at college is online. Student grades and account information will be accessed through the Web Advisor. Students will be required to get some of their notes, hand in assignments, and even write tests through FanshaweOnline ([www.fanshaweonline.ca](http://www.fanshaweonline.ca)).

Some classes at Fanshawe College are facilitated totally online. Your student will be able to work on his/her online class whenever and wherever they chose. Some online courses have an in class component and some do not have any in-class time. Students need to have good time management skills, be able to work independently, and be comfortable with contacting the teacher if they have any problems with the course.

## **IMPORTANT WITHDRAWAL/PROGRAM CHANGE DATES**

No student is going to begin college with the thoughts of withdrawing from a program, but sometimes there are extenuating circumstances which may require the student to leave before completion e.g. illness, family problems, financial barriers, etc. Other students find their programs are not what they anticipated and look to change programs. You can support your student by ensuring that he/she is aware of all the deadlines. Go to the Parent and Family portal at [www.fanshawec.ca](http://www.fanshawec.ca)

The 10th day of class is the last date for full-time post-secondary students to:

- register in programs or change programs for the current term (with divisional approval),
- change registration status to part-time,
- withdraw and receive a partial refund of current term fees, and/or apply for course credit for the current term.

The last date to withdraw with no academic penalty is when students reach up to 70% of their course duration. (i.e. withdrawal after this date and before end of term will result in “F” grade for the course.)

## ACADEMIC EXPECTATIONS

A typical academic load for a full-time student consists of 5 or more courses per semester with each course usually 3-5 hours per week per semester. Some courses require additional lab or clinical time. Each credit hour is 50 minutes but may be combined in 2 or 3-hour blocks.

To promote success in programs, the college encourages students to work no more than 15 hours per week at a part-time job, while they are attending college full-time. For every hour your student spends in class she/he will likely spend at least 1 to 2 hours outside of class working on projects, readings and assignments.

### Plagiarism:

Students need to be aware of the dangers of plagiarizing. Plagiarism is a serious academic offence and carries serious academic penalties. Whether students plagiarize intentionally or not, they must be aware of the consequences resulting from using material (whether written, expressed, or drawn) as their own without giving appropriate and accurate acknowledgement of the source. **Turnitin.com** is a college wide service offered to students so they can ensure their work is both original and correctly documented.

### Exam/Assignment Policies:

Most programs do not encourage make-ups for missed tests, midterms, examinations or assignments. However, in extenuating circumstances, students may be allowed make-ups. Students must contact professors and ask for consideration, which remains at the professor's discretion. An administration fee is charged for supplemental exams, rewrites, etc, regardless of the nature of the extenuating circumstances.

### Study Habits:

Regular attendance and sitting near the front in the classrooms are good strategies for success. You'll want to know that unlike high school, homework is often assigned but not taken up. College students are expected to be responsible for their learning. Encourage them to keep a calendar of assignment and test due dates, to ask for help, to ask questions, and to approach professors for more explanation/clarification. That's what professors are there for!

## HOW COLLEGE DIFFERS FROM HIGH SCHOOL

PERSONAL FREEDOM	
High School	College
Time structured by others	Students manage their own time
Need permission to join extracurricular activities	Students choose what they want to participate in
Reminders often about responsibilities, due dates, assignments, exams, etc.	Students look after their own dates, events, etc.
Money needed and used for special purposes	Money needed for basic needs
Lockers may have been provided by the school	Lockers must be rented
CLASSES	
High School	College
Classes may have an online assignment or component	Entire course(s) may be delivered online.
Classes have no more than 35 students	Classes may have 100 students or more
6 hours/day = 30 hours/week	0-6 hours/day = 15- 30 hours/week in class
School year is 38 weeks – many courses over both semesters	2 semesters of 15 weeks each (including 5 days at end for exams)
Textbooks are provided	Students must purchase textbooks and/or materials
STUDYING	
High School	College
Studying may vary from 2+ hours/week	Students study 1-3 hours for each hour spent in class
Assignments discussed often and re-taught	Students often responsible for reading and learning various parts of material on their own

HOW COLLEGE DIFFERS FROM HIGH SCHOOL ~ cont'd

TESTS / EXAMS / MAKE-UPS	
High School	College
Frequent testing on small amounts of material	Frequent testing on large amounts of material; projects assigned; midterms; final exams
Make-up tests are often available	Make-up tests are seldom an option; students are responsible for requesting them if they are an option and a fee is charged
Test/assignment dates are often rearranged to accommodate other school events	Test/assignments are often scheduled at the same time as midterms; finals are major testing times
Frequent review sessions offered	Review sessions offered sometimes; students expected to prepare questions about material they are having trouble with
SOCIALIZING	
High School	College
Students socialize off school grounds; rarely are of legal drinking age and have to answer to parents regarding behaviour	Students may socialize on college grounds and are responsible for their own drinking habits and appropriate behaviour

## **Off-Campus Living**

The Off-Campus Housing Service is located in Room F2010 and can be contacted at 519-452-4138 or [success@fanshawec.ca](mailto:success@fanshawec.ca). Housing listings can be listed or viewed at [www.fanshawec.ca/housing](http://www.fanshawec.ca/housing) or are posted outside Room F2010.

The City of London is generally a safe municipality with a wide variety of housing options. Due to the high vacancy rate (as reported by CMHC), students will be able to be selective in their search for housing that meets their needs. While some students like the “high energy” that comes with living close to the College and a higher density of students, many may choose the alternative of living in a less student populated area where things might be somewhat quieter. Since students have a bus pass, this is generally not a problem and with a simple 10-minute bus ride, may be able to save up to \$100/month in rental costs.

We would ask and encourage Fanshawe students to be “Goodwill Ambassadors” in the community to enhance opportunities for all students and to represent Fanshawe College with distinction.

## **Housing Mediation Service**

If students live off-campus and experience any difficulties with their landlord, roommates, neighbours, etc., they can contact the Housing Mediation Officer, Glenn Matthews at 519-452-4282 or at [gmatthews@fanshawec.ca](mailto:gmatthews@fanshawec.ca).

It is strongly recommended that you:

- read the Renting In London booklet and its 5 steps to renting,
- make sure you know what you are signing when you enter into an agreement with a landlord,
- talk to the current tenants about the landlord to check their suitability as a landlord,
- get everything in writing

DO NOT ... repeat DO NOT sign a lease or any document with other tenants if you do not know them well, and be aware of all city bylaws that might affect your rental situation (i.e. Noise Bylaw is 24/7 etc.).

## SHOWING SUPPORT FROM A DISTANCE

Students tell us that one of the most important things for them is contact with their families. Students gave us the following list of things you can do (or send) to ease their angst without becoming intrusive:

- Care packages – anytime, all the time, especially at exam time
- Mail – frequent news updates
- Inexpensive decorations for their rooms at holiday times
- Phone calls – Attention on the phone; not sensing their family members are pre-occupied
- Make train/plane/car arrangements for end of semester trips home
- Keep the student up to date on what's happening at home, whether it is health matters, family changes, jobs, renovations, etc.
- Show that you recognize your relationship with them is changing but remain supportive and understanding nonetheless

Try to avoid:

- Putting your child in the middle of family conflicts, divorced parents, etc.
- Giving too much “advice” on managing daily living (e.g. lost gloves, jackets, sweatpants, etc. don't require immediate wardrobe replacements from home)

## **WHEN YOU'RE BACK HOME**

### **Your student is at college and the academic year is underway**

If you are reallocating your student's room (i.e. to another sibling or for another purpose), let him/her know so there are no surprises on the first trip home.

Be wary of signs of trouble or angst but don't jump to conclusions.

Some signs of potential trouble might be:

- dramatic increase in frequency of phone calls
- considerable weight loss/gain
- consistent reply of "everything's fine"
- money spent but unaccounted for

Show you care, but don't interrogate. Ask open-ended questions and listen to the response.

Let your student know you are genuinely concerned for him/her.

Be empathetic: "I'm sorry you're not feeling well; I know how awful that can be" - - rather than "You'll be fine."

Remember your student is starting a new phase of his/her life and no longer fits into your life the same way he/she used to; your relationship can and will change; this is normal and it's a good thing!

Continue to support, care, and love – send care packages (see next page). Write to your student, even if they don't write back. Send a little extra money when you can.

Each semester at college may not be a success but exploring college experiences and interests can lead to other programs and career opportunities that will lead to success. The best journeys are not always in straight lines.

## CARE PACKAGES

Students enjoy receiving gifts in the mail. The following lists are suggestions that might lift your student's spirits at various times during the academic year:

<p>Eats and Treats!! KD (macaroni &amp; cheese) Granola bars Crackers Cheese Dried fruit &amp; nuts Sunflower seeds</p>	<p>Family News Newspaper clippings Portraits, new pictures Letters Cards Photos from albums Siblings' stories/events</p>
<p>School Stuff Pens, pencils, markers, dividers Computer disks Rulers Printer paper Highlighters Paper clips, report folders, file folders</p>	<p>Fun Items Holiday decorations Frisbees, footballs, etc. Lottery tickets Deck of cards Yo-yos Hackysacks CDs</p>
<p>Toiletries Bath soap, hand soap Deodorant Shampoo Toothpaste/toothbrush Razors, shaving cream</p>	<p>Odds 'n' Ends Socks Gift certificates Stationery, stamps, envelopes Umbrella Laundry bag/detergent Any extra cash hanging around</p>

## ACADEMIC SCHOOL PHONE NUMBERS

School Name	Room #	Phone #
Art & Design	M3010	519-452-4227
Building Technology	T3010	519-452-4414
Business	B2015	519-452-4290
Contemporary Media	M3010	519-452-4470
Language & Liberal Studies	A2003	519-452-4442
Health Sciences	D3018	519-452-4207
Human Services	D3018	519-452-4224
Information Technology	G3001	519-452-4291
Manufacturing Services (including Electrical and Electronics)	T3010	519-452-4419 519-452-4411
Motive Power Technology	T3010	519-452-4450
Nursing	D3024	519-452-4220
Tourism & Hospitality	A1015	519-452-4289

## Campus Locations

London Campus	1001 Fanshawe College Blvd. London, ON N5Y 5R6	519-452-4430
Galleria Mall	#114 – 355 Wellington St. London, ON N6A 3N7	519-432-0202
James N. Allan Campus	634 Ireland Road Simcoe, ON N3Y 4K8	519-426-8260
St. Thomas/Elgin Campus	120 Bill Martyn Parkway St. Thomas, ON N5R 6A7	519-633-2030
Woodstock Campus	369 Finkle St. Woodstock, ON N4V 1A3	519-421-0144

## COMMUNITY SERVICES CONTACTS

Contact	Phone #
Ambulance	Dial 911
Abused Women's Helpline/ Crisis Line	519-642-3000 or 1-800-265-1576
Addiction Services of Thames Valley	519-673-3242
AIDS Committee of London	519-434-1601
Alcoholics Anonymous Helpline	519-438-1122
Community Legal Services (free)	519-661-3352
Credit Counselling (South Western ON)	519-433-0159
Dental Emergencies	519-659-2767 or 519-455-4110
Detox (471 William Street)	519-342-7241
Distress Centre & Suicide Hotline	519-667-6711
Eating Disorders Support & Resource Centre	519-434-7721
Family Planning Clinic	519-663-5446
Gay, Lesbian, Bisexual Youth Line	1-800-268-9688
Hate Crimes Helpline	519-661-5266
Information London	519-432-2211
Legal Aid	519-433-8179
London Unemployment Centre	519-439-0501
Mental Health Crisis Services	519-433-2023
Options Clinic (Anonymous HIV Testing)	519-673-4427
Poison Control	1-800-268-9017
Public Health Department	519-663-5317
Sexual Assault Crisis Line	519-438-2272
Sexual Assault Information	519-439-0844
Sexual Assault & Domestic Violence Program	519-646-600, ext 64224
Sexually Transmitted Disease Clinic	519-663-5446

## **MEDICAL SERVICE PROVIDERS**

Fanshawe College London Campus Clinic:

Fowler –Kennedy Sports Medicine Clinic/Health Services  
(Student Health Provider)  
1001 Fanshawe College Blvd. 519-452-4230

London Medical Walk-In Clinics:

Oxford Medical Walk-in Clinic  
140 Oxford St. East 519-433-4999

Ernest Medical Walk-in Clinic  
1101 Jalna Blvd. 519-688-2208

Highbury Medical Walk-in Clinic  
1345 Huron St. (at Highbury Ave.) 519-659-2331

Trafalgar Medical Walk-in Clinic  
155 Clarke Rd. 519-451-9648

These are just a few of the many walk-in clinics located throughout the city. Check Bell Canada's Yellow Pages for further listings.

TeleHealth 1-866-797-0000  
This is an excellent tool for people who are unsure if they need a walk-in clinic or ER services

Local Hospitals / Emergency Services

London Health Sciences Centre  
University Hospital  
339 Windermere Rd. 519-685-8500

London Health Sciences Centre  
Victoria Hospital  
800 Commissioners Rd. W. 519-685-8500

Urgent Care Centre (Non-life threatening illness or injury)  
St. Joseph's Health Care London  
288 Grosvenor St. 519-646-6000  
Hours: 8:00 am to 10:00 pm

## WHAT YOU NEED TO KNOW

What you need to know	Link
Academic Policies & Procedures	<a href="http://www.fanshawec.ca/registrar">www.fanshawec.ca/registrar</a>
Admission & Address Changes	<a href="http://www.fanshawec.ca/registrar">www.fanshawec.ca/registrar</a>
Alumni Office	<a href="http://www.fanshawec.ca/alumni">www.fanshawec.ca/alumni</a>
Ask Fanshawe	<a href="http://www.fanshawec.ca/askfanshawe">www.fanshawec.ca/askfanshawe</a>
Athletics (Varsity, Intramural)	<a href="http://www.fanshawec.ca/athletics">www.fanshawec.ca/athletics</a>
Awards, Scholarships and Bursaries	<a href="http://www.fanshawec.ca/money">www.fanshawec.ca/money</a>
Books & School Supplies	<a href="http://www.fanshawec.ca/bookstore">www.fanshawec.ca/bookstore</a>
Chaplain	<a href="http://www.fanshawec.ca/chaplain">www.fanshawec.ca/chaplain</a>
Clothing/Gift Items	<a href="http://www.fanshawec.ca/bookstore">www.fanshawec.ca/bookstore</a>
Computer Purchases & Supplies	<a href="http://www.fanshawec.ca/computerstore">www.fanshawec.ca/computerstore</a>
Counselling	<a href="http://www.fanshawec.ca/counselling">www.fanshawec.ca/counselling</a>
Exercise Facilities	<a href="http://www.fanshawec.ca/fitness">www.fanshawec.ca/fitness</a>
Fanshawe Student Union	<a href="http://www.fsu.ca">www.fsu.ca</a>
Fees	<a href="http://www.fanshawec.ca/registrar">www.fanshawec.ca/registrar</a>
Financial Assistance	<a href="http://www.fanshawec.ca/financial">www.fanshawec.ca/financial</a>
First Nation Centre	<a href="http://www.fanshawec.ca/firstnations">www.fanshawec.ca/firstnations</a>
Health Insurance	<a href="http://www.fsu.on.ca">www.fsu.on.ca</a>
Housing: Listing	<a href="http://www.fanshawec.ca/housing">www.fanshawec.ca/housing</a>
Housing: Mediation	<a href="http://www.fanshawec.ca/housing">www.fanshawec.ca/housing</a>
Intramural Sports	<a href="http://www.fanshawec.ca/athletics">www.fanshawec.ca/athletics</a>
Job Search	<a href="http://www.fanshawec.ca/careers">www.fanshawec.ca/careers</a>
Library/Media Services	<a href="http://www.fanshawec.ca/library">www.fanshawec.ca/library</a>
Lockers	<a href="http://www.fanshawec.ca/lockers">www.fanshawec.ca/lockers</a>
Ombuds	<a href="http://www.fanshawec.ca/ombuds">www.fanshawec.ca/ombuds</a>
OSAP (Ontario Student Assistance Program)	<a href="http://www.osap.ca">www.osap.ca</a>
Parking	<a href="http://www.fanshawec.ca/parking">www.fanshawec.ca/parking</a>
Policies and Procedures	<a href="http://www.fanshawec.ca/policies">www.fanshawec.ca/policies</a>
Residence	<a href="http://www.fanshawec.ca/residence">www.fanshawec.ca/residence</a>
Safety – Foot Patrol, Campus Watch, R.A.D, and Work Alone	<a href="http://www.fanshawec.ca/campuswatch">www.fanshawec.ca/campuswatch</a>
Security	<a href="http://www.fanshawec.ca/security">www.fanshawec.ca/security</a>
Student Success Advisor	<a href="http://www.fanshawec.ca/myssa">www.fanshawec.ca/myssa</a>
The Learning Centre	<a href="http://www.fanshawec.ca/tlc">www.fanshawec.ca/tlc</a>
Tuition/Fees	<a href="http://www.fanshawec.ca/registrar">www.fanshawec.ca/registrar</a>



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