



FAQ: Applying for OSAP

What do I do first?

Apply online for OSAP at <http://osap.gov.on.ca>. The application opens in February. Read the notes carefully as you go, because it's harder to change it once it's submitted. Do an application for each school you might attend, and when you decide on your school, cancel the other applications.

The application tells you what additional documentation you need, and what signatures you have to supply. Get those documents and signatures *as soon as possible* – the end of May is excellent – and give them to the Financial Aid Office. Your application can't go forward until all documents and signatures are entered by them.

How do I know if I've done it right?

Keep checking your application on-line. If there's a problem, it will say. As well, you may receive mail from the Financial Aid Office, asking for documents. Reply to those requests as soon as possible! Every day you wait may mean several days wait for your funding.

How do I get to see somebody in the Financial Aid Office?

Watch the student portal to see when Financial Aid appointments can be booked on-line. In September and in January, you must make an appointment. Book an appointment as soon as you can. When the OSAP website says that your documents are "released", it means your loan paperwork should arrive at Financial Aid in a week, but the appointments fill quickly.

What do I need to bring when I visit the Financial Aid Office?

You **must** bring your Social Insurance card **and** current government-issued photo identification **every time**. We can't help you without these two pieces of identification. You can't use your Fanshawe student card. The name on your Social Insurance card must be the same as it appears on your current government-issued photo ID.

What happens next?

In Financial Aid, you'll sign many forms, and you'll agree to part of your loan going to pay fees. You'll get loan documents for about half of your loan. Take these, and your banking information, to the National Student Loan Service Centre kiosk in the lobby outside Financial Aid. They'll transfer any funds to your bank account – that will take about ten days. You must book another appointment half-way through your study period for the other half of your loan.

Ontario Student Assistance Program (OSAP):
National Student Loan Service Centre (NSLSC):

<http://osap.gov.on.ca>
<http://canlearn.ca/eng>

888.815.4514

Financial Aid, room E2020, 519.452.4280
Office of the Registrar, room E1012, 519.452.4277

Mon, Tue, Thu, Fri 8:30am-4pm; Wed 9:30am-4pm
Mon, Tue, Thu 8:30am-9pm; Wed 9:30am-9pm;
Fri 8:30am-4pm; Sat 9am-12:30pm



Office of the Registrar