ALUMO

2026-2027 Insurer Transition

Fanshawe College International Student Plan

How to submit claims

1 Are you covered by the Fanshawe College International Student Plan

Yes

2 Do you have a claim to Submit

Yes

3 When was the date of service?

Between September 1, 2025 and August 31, 2026

Submit doctors visits, x-rays, labs, etc. to Alumo by Nov. 30, 2026

Mail claim forms, available at www.alumo.ca

Submit health & dental claims to ClaimSecure by Nov. 30, 2026

Mail claim forms, available at www.alumo.ca

On or after September. 1, 2026

Submit doctors visits, x-rays, labs, etc. to MSH International

To access your Individually assigned MSH Policy Number, please register at alumoportal.ca

Register and submit International Student Plan claims through the International Alumo Student Portal website or mobile app.

Visit www.alumoportal.ca in September for more instructions

Submit health & dental claims to Desjardins

New Group / Policy Number: Q2541

Your Certificate ID is your Student ID without leading zeros or letters

Visit www.alumo.ca in September for more instructions