

Community Career Employment Services (Simcoe)

COVID-19: Frequently Asked Questions for Job Seekers:

1. I lost my job as a result of COVID-19. How can you help?

We are here for you during these challenging times. While our physical office is closed, we are still OPEN and operating virtually. All regular services are available. Contact us for a one-on-one virtual appointment with an Employment Consultant to explore your employment needs and develop a return to work action plan. Discuss job opportunities, develop your resume/cover letter with expert guidance and explore training options. Call us at 519-428-1135, or email CCES@fanshawec.ca

2. How can I access Employment Insurance?

The Government of Canada has created a Temporary Income Support for Workers and Parents program for Canadians without paid sick leave (or similar workplace accommodation) who are sick, quarantined or forced to stay home to care for children. Application for the Benefit will be available in April 2020 and require Canadians to attest that they meet the eligibility requirements.

For Canadians who lose their jobs or face reduced hours as a result of COVID's impact, the government launched the Longer-Term Income Support for Workers.

To learn more, visit Service Canada's live website at (**Please Note:** this page is owned and updated by Service Canada. Fanshawe Community Career & Employment Services DOES NOT manage the information on this website):

[Canada's COVID-19 Economic Response Plan: Support for Canadians and Businesses](#)

3. Now that I've been laid off, I am thinking about going back to school. How can you help?

We are here for you during these challenging times. While our physical office is closed, we are still OPEN and operating virtually. All regular services are available. Contact us for a one-on-one virtual appointment with an Employment Consultant to explore education and training options in line with your career goal. You may be eligible for the provincial government's Second Career program <https://www.ontario.ca/page/second-career>.

Call us at 519-428-1135, or email CCES@fanshawec.ca for more information.

4. Now that I've been laid off, I am thinking about changing careers. How can you help?

We are here for you during these challenging times. While our physical office is closed, we are still OPEN and operating virtually. All regular services are available. Contact us for a one-on-one virtual appointment with an Employment Consultant to Identify your interests, aptitudes, values and personality type and discover what job or career best fits you. Learn about the local labour market and employment and training opportunities that exist in line with your career goal. You may be eligible for the provincial government's Second Career program (<https://www.ontario.ca/page/second-career>) Call us at 519-428-1135, or email CCES@fanshawec.ca for more information.

5. Who is hiring right now?

In line with the provincial government's mandate that essential services remain open as the COVID-19 situation continues to unfold, specific industries and businesses are hiring. We encourage you to visit job search specific websites including our website (<https://www.swojobs.org/>), Job Bank (<https://www.jobbank.gc.ca/home>), Indeed (www.indeed.ca) or visit retailer websites directly (i.e. Walmart, Costco, Tim Horton's) to search for vacancies. While our physical office is closed, we are still OPEN and operating virtually. All regular services are available. Contact us for a one-on-one virtual appointment with an Employment Consultant to explore your employment needs and develop a return to work action plan. Discuss job opportunities, develop your resume/cover letter with expert guidance and explore training options. Call us at 519-428-1135, or email CCES@fanshawec.ca .

6. I am a youth between the age of 15 and 29 and having trouble finding or keeping a job? Can you help me?

Youth Job Connection (YJC) is a program to help youth, 15 to 29 years old, find and keep jobs. We provide pre-employment training followed by a paid placement. After your minimum of 60 hours of paid pre-employment activities have been completed you will start working and get paid for your effort. The placement is up to 26 weeks and during this time we will stay in contact with you and the employer to ensure that everything is working out and you will get the coaching you need to be successful. During the placement you might also be entitled to some extra financial supports, but this is based on needs.

Although our offices are currently closed due to Covid-19 restrictions, we are working remotely to assist you. Please leave a voice message or send an email and reference the Youth Job Connection program and one of our representatives will contact you directly. Be sure to leave your contact information! Contact us at 519-428-1135 or cces@fanshawec.ca

7. **I am a student between 15 and 18 years of age and having trouble finding a part-time or summer job? Can you help me?**

The Youth Job Connection Summer program provides summer job opportunities and part-time job placements during the school year. We're here to help high school students aged 15 to 18, who face significant barriers to employment.

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